

Weatherization FAQ's

What is Weatherization?

Weatherization is a federally funded program designed to help reduce energy consumption in the home, thus lowering the cost/burden of each home. It is NOT, however, a rehab program and does not do major repairs.

Do you cover my county?

Combined Community Action, Inc currently covers 9 counties for Weatherization: Austin, Blanco, Bastrop, Caldwell, Colorado, Fayette, Fort Bend, Hays and Lee Counties. Should your home be located in a county other than those listed, you can contact the Texas Department of housing and Community Affairs website (TDHCA) for a referral to the correct Community Action Agency, or contact our office and we can provide you with the referral information.

What do I need to do to qualify?

Requirements for weatherization are a completed application, proof of identity and citizenship for all household members, and being income eligible. Once all information is provided, staff will review to determine eligibility.

What information do you need from me?

Information needed is listed on the application. Examples are current (Not expired) Identification, utility information and proof of income. This information must be current (within the last 30 days for income and utility). Just ask yourself this question.... What money did I have in the last 30 days to support my home? Weatherization is a higher income limit going to the 200% of the Federal Poverty level. This amount changes annually. Every household is different and a Weatherization professional will determine your eligibility based on your individual household circumstances.

Is this a free program?

Yes, the program is free to eligible households. Funding is received by the Department of Energy and the Low-Income Home Energy Assistance Program.

How long will the process take?

After the application is received and processed, the time frame for inspections and work completion can take up to 6 months. Priority population households (households with aged/disabled and children under 5) are considered priority and are processed first. Combined Community Action, Inc covers 9 counties for Weatherization and applications are reviewed and based on the priority rating for each county. Timelines for completion will vary based on the actual application and household.

Do you replace major appliances?

Each home is different. Based on current rulings for health and safety, and current funding sources eligibility, Combined Community Action, Inc can occasionally can replace a gas stove or old refrigerator. This is determined by actual physical inspections of the home and audit processing software. All items repaired or replaced must rank accordingly for each individual household and the program guidance.

Do you repair/replace roofs or siding?

No, we do not repair roofs or replace siding. This is considered to be more of a rehab measure which is not supported by the weatherization program.

My home was previously Weatherized; Can I receive weatherization again?

Current Federal guidelines limit re-weatherization. For example, in the year 2023, your home must have been weatherized prior to 2008 to be eligible for the program again. There is a basic 15-year rule. This applies to owed homes, leased/rentals and apartments.

Do you weatherize apartments?

Yes, upon approval of the owner/management company we can weatherize apartments. The current tenants must complete the application process and be determined eligible according to normal processing requirements explained previously.

What about trailer homes?

Homes can be site built on a slab, pier and beam, apartments or mobile homes. However, we are not allowed to weatherize RV's or the like.

Is there a warranty on the work? New equipment installed?

Yes, there is a 1-year warranty on the work performed by Combined Community Action, Inc or its contractors. Certain conditions apply to this warranty and are explained during the processing time. Warranties can be voided so ensure you understand your responsibilities as well as Combined Community Action, Inc's and or their contractors.